



MHZ
LIGHT . SPACE . LIFE .

Remake Request

Customer Name:

Order Date:

Order number:

Affected items/line on the OC:

Please Select Reason for Remake:

Customer Error:

Wrong Item Sent:

Transport damage*: Was the packaging damaged? Yes No

Defect in product condition*:

*Pictures are mandatory and must show the defect clearly. In the case of fabric defects, the picture must be taken at a distance of 1.5 m from the front of the fabric with illumination from behind.

Description of defect/complaint

Upon completion of this form please send it with the appropriate pictures to your sales rep and copy sales.us@mhz-na.com for American customers or sales.ca@mhz-na.com for Canadian customers. Someone will get back to you regarding your request shortly.